

Town of Mosheim Sewer Application and Agreement for Service

Customer Account # _____

Date: _____

New On:

Change Address:

Bill & Pull:

Owner:

Renter:

Other:

Name _____

Co-applicant: _____

Service Address: _____

Mailing Address: _____

Social Security # _____

Driver's License # _____

Social Security # _____

Driver's License # _____

Telephone # _____

Email _____

Emergency Contact: _____

Telephone # _____

Is there any medical reason that service cannot be interrupted? Y or N

If yes, explain: _____

(Written verification from a medical doctor is required before meter can be labeled as special consideration when performing cutoff.)

I want to opt-in and automatically round up my monthly utility bill to the nearest whole dollar to support Greene County School students (Change4Kids)

A nonrefundable \$50.00 application fee is charged to all new applicants.

Signature of Applicant: _____

Signature of Co-Applicant: _____

Cut on Date: _____

Cut-off Date: _____

Town of Mosheim

For Sewer Services Provided by the Town of Mosheim

This contract is entered into by and between the town of Mosheim, Tennessee, hereinafter called "Town", and (customer name) _____, who is the owner or lessee of premises known as (customer address) _____. The owner or lessee is hereinafter called "Consumer". This contract applies to Consumers of water provided by the Town of Mosheim, Old Knoxville Highway Water District, Greeneville Water Commission, or Russellville-Whitesburg Utility District (District) and is provided sewer services by the Town.

For good and considerable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

1. The Town agrees to supply sewer services to the Consumer in accordance with the Town's rules and regulations governing service, which may be amended from time to time.
2. The Consumer agrees to pay for service at the rates approved by the Town from time to time.
3. The Consumer agrees and understands that residential customers will receive a bill from the Town (or RW) for sewer services.
4. All applicable sewer access fees, tap fees, and connect fees will be paid by the Consumer in accordance with the Town's rules and regulations as set forth as part of the Town's Municipal Code, including the requirements to have easy access to the sewer pump in order to provide maintenance and commencement of billing cycle **no later than 60 days after pump is set**.
5. Meters will be read and water bills rendered in accordance with the District's billing provisions. The Town shall issue bills monthly using the water consumption data.
6. The Consumer agrees to pay the Town for sewer service using water readings provided by the District. Sewer charges shall not apply for water that is delivered and metered separately by the District.
7. Payments for the Town's sewer services can be made by mail to the Town's mailing address of 1000 Main Street, Mosheim, TN 37818, or in person at Town Hall. For after hours service, a drop box is located at Town Hall. The other method of payment is to use the online payment tool. The online payment is with a third party and convenience fees apply. Acceptable forms of payment are cash, check, money order or debit/credit cards.
8. Failure to receive a bill will neither release the Consumer from his or her payment obligation nor will it entitle the Consumer to a billing discount.
9. Bills paid after the due date are subject to late fees in accordance with the Town's Municipal Code. If the Consumer fails to pay for the Town's sewer service by ten (10) days following the due date, water service may be terminated for nonpayment. The Consumer will become liable to pay the expense of District service call for the reconnection of water service. Nonpayment of the Town's sewer accounts may result in the consumer's account being transferred to a collection agency. The consumer agrees to pay all expenses for the collection of unpaid bills and charges, including reasonable attorney's fees and court costs, in the event legal action is commenced to collect the Consumer's account. Consumer agrees, in order to service our account and to collect any amounts the Consumer may owe, the Town may contact the

Consumer by telephone at any telephone number associated with the Consumer's account, including wireless telephone numbers, which could result in charges to the Consumer. The Town may also contact the Consumer by sending text messages or emails, using any email address provided by the Consumer. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing service, as applicable. The Consumer agrees that the Town may contact them as described above.

10. In the event the Consumer pays the bill by check and payment is returned by the bank to the Town for "insufficient funds" or "account closed" or any other reason, the Consumer shall pay the amount due in a timely manner as determined by the Town and shall pay a \$30.00 returned item charge. If the Town receives three (3) returned checks on the Consumer, the Consumer will no longer be able to submit a check for payment. Instead, the Consumer shall pay all sewer service bills by cash, credit card, or money order.
11. The Town may, in the absence of available water consumption readings from the District, estimate sewer usage using the best information available.
12. Leak adjustments for sewer may be allowed in accordance with the Town's business practice upon presentation by the Consumer that necessary repairs have been made to the water system.
13. If the Consumer:
 - a. Fails to pay the Town's fees and charges for sewer service
 - b. Violates the Town's rules and regulations governing utility service
 - c. Violates any provision of this contract
 - d. Makes any illegal or unsafe use of the facilities

the Town authorizes the District to terminate water service at the premises.

14. The Consumer hereby authorizes the Town's agents and employees to enter the Consumer's premises at all reasonable times for the purpose of inspecting sewer service components to confirm compliance with this contract.
15. If the Consumer is presently, or is in the future, connected to the Town's sewer system, the consumer understands that the District has agreed to terminate the Consumer's water service for nonpayment of sewer charges. Water service will be turned off at the request of the Town until the Consumer has paid the appropriate charges to the Town and has delivered to the District signed documentation showing all charges have been paid. Any questions or disputes about the Consumer's sewer bill shall be referred to and resolved by the the Town.

Signature: _____

Date: _____