

Town of Mosheim Sewer Application and Agreement for Service

Customer Account Number# _____ Date: _____

New On Change Address Bill & Pull R/W GWC OKHWD
Owner Renter Other

If renting, Owners Name: _____

Name: _____ Co-Applicant: _____

Service Address: _____

Mailing Address: _____

Social Security# _____ Driver's License # _____

Co-Applicant: Social Security# _____ DL # _____

Telephone # _____ Email: _____

I want to receive an E-Bill instead of a bill through traditional mail

Emergency Contact: _____ Telephone # _____

Is there any medical reason that service cannot be interrupted? Y or N

If yes explain:

(Written verification from a medical doctor is required before meter can be labeled as special consideration when performing cut-off)

A non-refundable \$ 50.00 application fee is charged on all new applications: Check Cash

Signature of Applicant: _____

Signature of Co-Applicant: _____

Cut on Date: _____ Cut Off Date: _____ Reading: _____

TOWN OF MOSHEIM

For Sewer Services provided by the Town of Mosheim

This contract is entered into by and between the Town of Mosheim, Tennessee, hereinafter called "Town", and (customer name) _____, who is the owner or lessee of premises known as (customer address) _____. The owner or lessee is hereinafter called "Consumer". This contract applies to Consumers of water provided by Town of Mosheim, Old Knoxville Highway Water District, Greeneville Water Commission, or Russellville-Whitesburg Utility District and is provided sewer services by the Town.

For good and considerable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

1. The Town agrees to supply sewer services to the Consumer in accordance with the Town's rules and regulations governing service, which may be amended from time to time.
2. The Consumer agrees to pay for service at the rates approved by the Town from time to time.
3. The Consumer agrees and understands that residential customers will receive a bill from the Town or (RW) for sewer services.
4. All applicable sewer access fees, tap fees, and connect fees will be paid by the Consumer in accordance with the Town's rules and regulations as set forth as part of the Town's Municipal Code.
5. Meters will be read and water bills rendered in accordance with the District's billing provisions. The Town shall issue bills monthly using the water consumption date.
6. The Consumer agrees to pay the Town for sewer service using water readings provided by the District. Sewer charges shall not apply for water that is delivered and metered separately by the District.
7. Payments for the Town's sewer services can be made by mail to the Town's mailing address of 1000 Main Street, Mosheim, TN 37818 or in person at Town Hall. For after hours services, a drop box is located at Town Hall. The other method of payment is to use the online payment tool. The online payment is with a third party and convenience fees apply. Acceptable forms of payment are cash, check, money order or debit/credit cards.
8. Failure to receive a bill will neither release the Consumer from his or her payment obligations nor will it entitle the Consumer to a billing discount.
9. Bills paid after the due date are subject to late fees in accordance with the Town's Municipal Code. If the Consumer fails to pay for the Town's sewer service by ten (10) days following the due date, water service may be terminated for nonpayment. The Consumer will become liable to pay the expense of District Service call for the reconnection of water service. Nonpayment of the Town's sewer accounts may result in the Consumer's account being transferred to a collection agency. The

consumer agrees to pay all expenses for the collection of unpaid bills and charges, including reasonable attorney's fees and court costs, in the event legal action is commenced to collect the Consumer's account. Consumer agrees, in order to service our account and to collect any amounts the Consumer may owe, the town may contact the Consumer by telephone at any telephone number associated with the Consumer's account, including wireless telephone numbers, which could result in charges to the Consumer. The Town may also contact the Consumer by sending text messages or emails, using any email address provided by the Consumer. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of an automatic dialing service, as applicable. The Consumer agrees that the Town may contact them as described above.

10. In the event the Consumer pays the bill by check and payment is returned by the bank to the Town for "insufficient funds" or "account closed" or any other reason, the Consumer shall pay the amount due in a timely manner as determined by the Town and shall pay a \$30 returned item charge. If the Town receives three (3) returned checks on the Consumer, the Consumer will no longer be able to submit a check for payment. Instead, the Consumer shall pay all sewer service bills by cash, credit card, or money order.
11. The Town may, in the absence of available water consumption readings from the District, estimate sewer usage using the best information available.
12. Leak adjustments for sewer may be allowed in accordance with the Town's business practice upon presentation by the Consumer that necessary repairs have been made to the water system.
13. If the Consumer:
 - a. Fails to pay the Town's fees and charges for sewer service
 - b. Violates the Town's rules and regulations governing utility service
 - c. Violates any provision of this contract
 - d. Makes any illegal or unsafe use of the facilitiesThe Town authorizes the District to terminate water service at the premises.
14. The Consumer hereby authorizes the Town's agents and employees to enter the Consumer's premises at all reasonable times for the purpose of inspecting sewer service components to confirm compliance with this contract.
15. If the Consumer is presently, or is in the future, connected to the Town's sewer system, the Consumer understands that the District has agreed to terminate the Consumer's water service for nonpayment sewer charges. Water service will be turned off at the request of the Town until the Consumer has paid the appropriate charges to the Town and has delivered to the District signed documentation showing all charges have been paid. Any questions or disputes about the Consumer's sewer bill shall be referred to and resolved by the Town.

Signature: _____

Date: _____